

AGM 2022

Supporting Primary Care in South Tyneside

STHC has further demonstrated capability in building a strong reputation for proactive and responsive support to Primary Care in South Tyneside. Tremendous thanks to practices and their teams, PCNs, providers, partners, stakeholders and especially to Community Pharmacy and our colleagues at South Tyneside CCG – all helping us to provide excellent patient services as well as the huge vaccination programme.

TAKE A GLANCE AT WHAT'S BEEN HAPPENING

Supporting our Local Community

PCN FINANCIALS

£18.5M INCOME
Prevented Income Income to total in 2021

£10.5M INVESTMENT
In workforce in 2021

STHC FINANCIALS

£4.1M
Turnover Y/E March 2021

21 Practices

157k Patients

PCN MANAGEMENT

Workforce Development for PCNs

Recruitment increasing at pace with extra annual funding. Current team of clinicians and health care professionals number **55** with more to follow.

TEAM OF 55

- 12 Social Prescribing Link Workers
- 7 Clinical Pharmacists
- 5 MSK Physio FCP
- 10 Care Home Co-ordinators
- 4 Health & Well-being Coaches
- 3 ANPs
- 1 Dietician
- 2 Podiatrist
- 6 Mental Health Practitioners
- 3 Cancer Care Team
- 2 Pharmacy Technicians
- 15+ to be recruited in next year

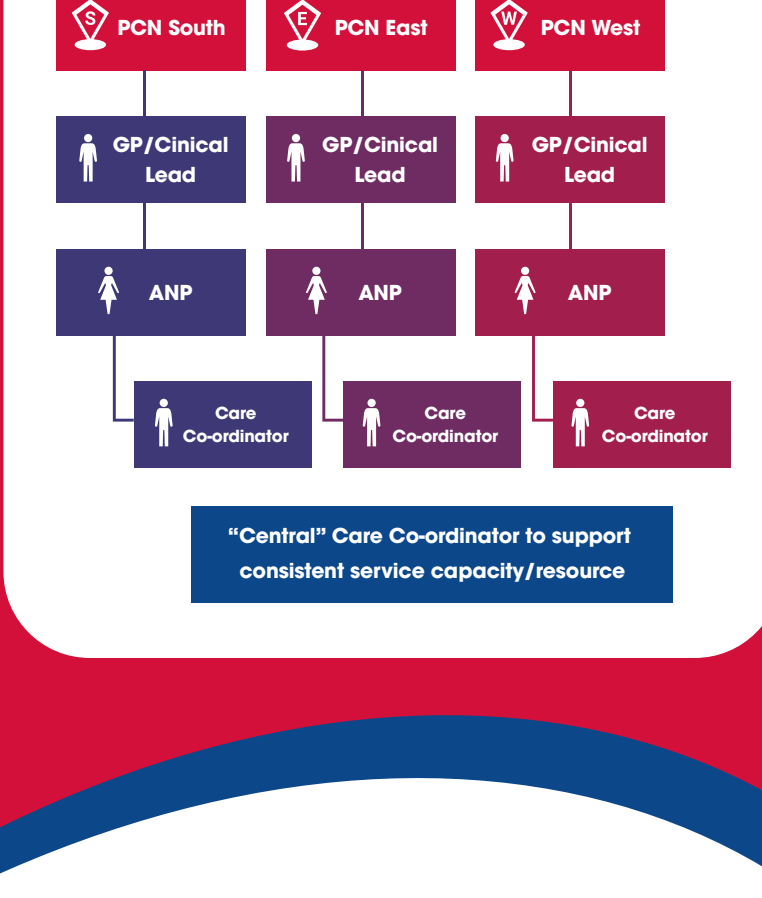
BACK OFFICE MANAGEMENT

- ◆ Governance & Structure
- ◆ Recruitment
- ◆ HR
- ◆ EMIS Access
- ◆ Reporting
- ◆ Contract & Service Management
- ◆ Financial Management & Claims
- ◆ Network Liaison Officer Services

Cancer Care & Health Inequalities Team



Care Home Team



Delivering Services to improve patient care

Services

BlueStream Training Portal

200+ ONLINE COURSES

STAFF BOX

ACCESS TO LOCUMS & SOUTH TYNESIDE STAFF

GP's, Nurses, Clinicians, Staff

PCN Extended Hours integrated in 2019

4000 Hrs PER ANNUM
Extra hours that GPs open for their own patient.

GP ADVICE LINE

SATS SQUAD

PRACTICE ADMIN SUPPORT

£75 K RESILIENCE FUNDING SECURED

STEPS Extended Access

£900 K SECURED FOR Y/E 2021

24000 APPOINTMENTS PER ANNUM
Additional hours that can be booked centrally by any practice.

Primary Care Escalation PLANNING + INCIDENT DRY RUN

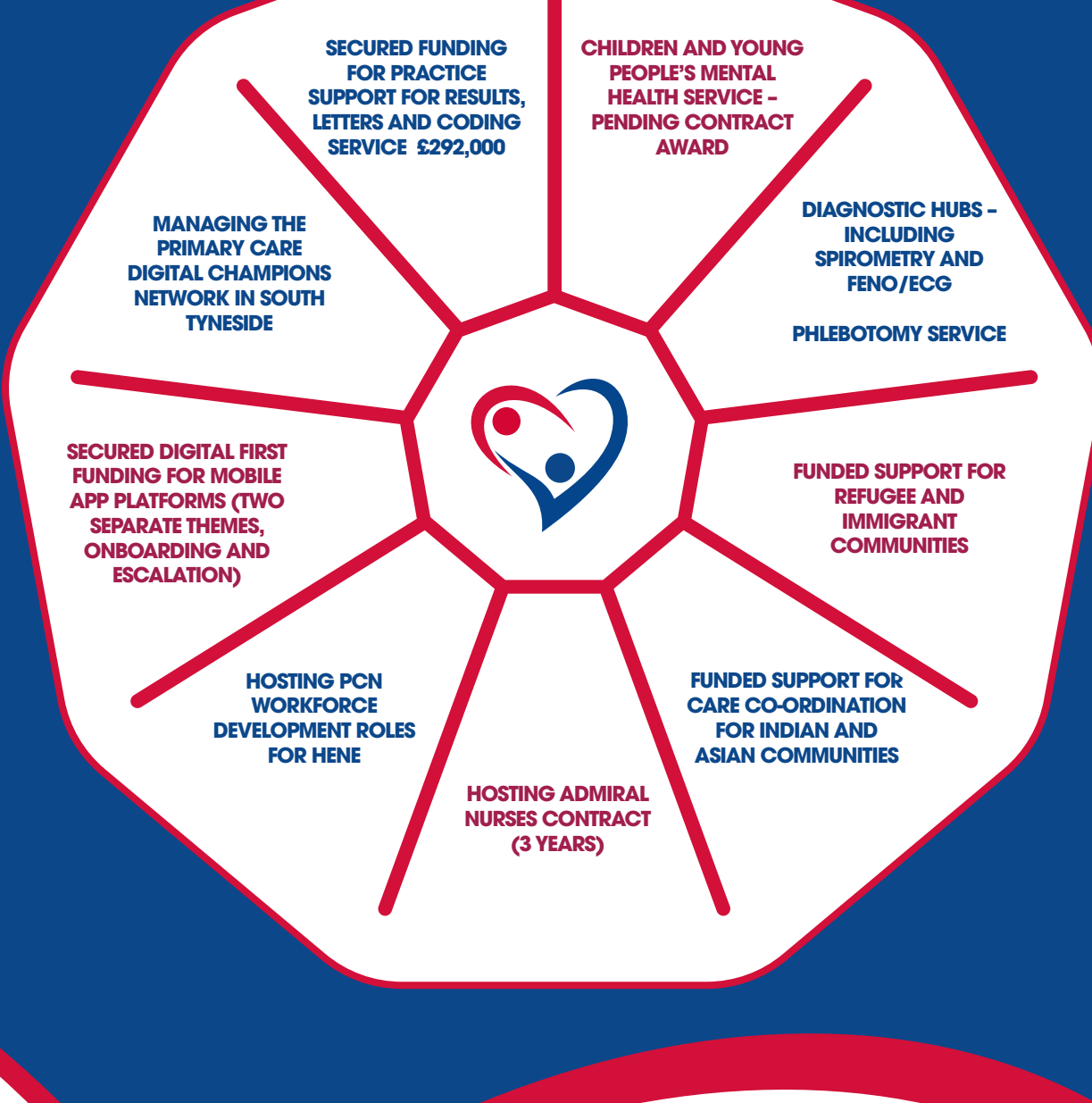
21 Practices

1 Triage System

Red & Green locality hubs

1 Telephone system

Delivering a range of services to support Primary Care



GP2Pharmacy

26 GP2Pharmacy PHARMACIES

21 PRACTICES

Funding for Appointments

2 Yrs APPLIED FOR

Additional Funding

£38 K SECURED FOR LICENSES/IT

GP2Pharmacy

4600 APPOINTMENTS provided, saving GP time

Discussions to link to **NATIONAL PHARMACY REFERRAL SERVICE**

PGD (Patient Group Direction)

walk in TO PHARMACIES
(Pending CCG approvals)

New Focus

PGD ONLY SERVICE
(imminent launch)

COVID Vaccination Programme

Working with partners to deliver pandemic support

VACCINATION HUBS

160K Vaccinations since 16th Dec 20

HUBS OPEN

7 DAYS PER WEEK

12 OPENING HOURS

13k HOURS IN 12 MONTHS

2876 AVERAGE DOSES PER WEEK

TOTAL UPDATE OF BOTH DOSES

- 91.4% PCN SOUTH
- 88.1% PCN EAST
- 90.9% PCN WEST

RECRUITED PROGRAMME SUPPORT STAFF

- 200 VACCINATORS, INCLUDING BRIBED SOCIETIES AND NURSES, DIETICIANS, PHARMACISTS
- 400 VOLUNTEERS DURING PROGRAMME
- 30+ ADMIN RECEPTION STAFF AND CALL CENTRE STAFF

STRATEGIC DEVELOPMENT

NEW ROLES to support growth and capacity

£80K Secured for winter pressures

CQC Registration pending authorisation

NEW MEMBERS in the last 12 months

STAFFING

Finance Assistant: Lesley-Anne Glover
Finance Apprentice: Aaron Carr
Vaccination Programme Manager: Phillipa Basif
Vaccination Programme Support: Nathan Abrahamsson
Vaccination Programme Admin: Courtney Price

Plus four new ARRS roles, directly employed by STHC

VACANCIES

1x Chair of STHC – JD available soon
1x Board position for GP
3x STHC Transformation and Development roles

Bringing Healthcare and Patients together

The information is correct as of January 2022

healthcollaboration.co.uk